

## Key Performance Indicator 2015-16 Select Committee responsibility

KPI	Description	Scrutiny Panel
New	Website availability	Governance Select Committee
New	Website broken links	Governance Select Committee
New	Website navigation	Governance Select Committee
GOV004	Major planning applications	Governance Select Committee
GOV005	Minor planning applications	Governance Select Committee
GOV006	Other planning applications	Governance Select Committee
GOV007	Planning appeals	Governance Select Committee
GOV008	Planning appeals (Members)	Governance Select Committee
RES001	Sickness absence	Resources Select Committee
RES002	Invoices paid	Resources Select Committee
RES003	Council Tax collection	Resources Select Committee
RES004	NNDR collection	Resources Select Committee
RES005	New benefit claims	Resources Select Committee
RES006	Changes of circumstance	Resources Select Committee
COM001	Percentage of rent paid	Housing Select Committee
COM002	Re-letting of Council properties	Housing Select Committee
COM003	Tenant satisfaction	Housing Select Committee
COM004	Temporary accommodation	Housing Select Committee
COM005	Homes in decent condition	Housing Select Committee
COM006	Modern Homes Standard	Housing Select Committee
COM007	Emergency repairs	Housing Select Committee
COM008	Responsive repairs	Housing Select Committee
COM009	Repairs appointments	Housing Select Committee
COM010	Call response (Careline)	Housing Select Committee
NEI001	Non-recycled waste (kg)	Neighbourhood and Community Services Select Committee
NEI002	Non-recycled waste (%)	Neighbourhood and Community Services Select Committee
NEI003	Litter	Neighbourhood and Community Services Select Committee
NEI004	Detritus	Neighbourhood and Community Services Select Committee
NEI005	Neighbourhood complaints	Neighbourhood and Community Services Select Committee
NEI006	Fly-tipping (Investigations)	Neighbourhood and Community Services Select Committee
NEI007	Fly-tipping (Contract)	Neighbourhood and Community Services Select Committee
NEI008	Fly-tipping (Non-contract)	Neighbourhood and Community Services Select Committee
NEI009	Noise complaints	Neighbourhood and Community Services Select Committee
NEI010	Increase in homes	Neighbourhood and Community Services Select Committee
NEI011	Commercial premises (Rent) (former GOV002)	Neighbourhood and Community Services Select Committee
NEI012	Commercial premises (Occupancy) (former GOV003)	Neighbourhood and Community Services Select Committee